



Construction Notice

Dundas Place Phase I Reconstruction Project

April 3, 2018

Dear Property Owner/ Resident/ Business Owner,

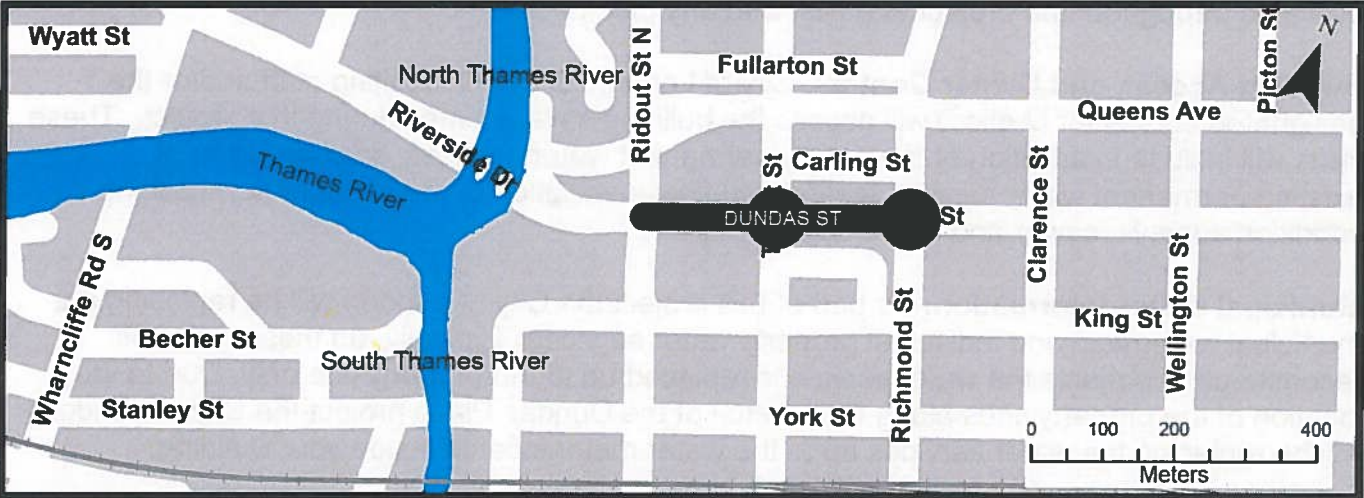
The City of London will soon be starting construction to transform the first of two blocks of Dundas Street, from Ridout Street to Richmond Street, into a people-oriented destination known as Dundas Place. This letter provides details about the project and important information on how construction may impact you.

Project Details

Location	Dundas Street (from Ridout Street to Richmond Street)
Schedule	Start date – April 10 2018* Estimated Completion – Fall/Winter 2018*
Work Details	<ul style="list-style-type: none">• Phased street reconstruction• Watermain replacement including services• London Hydro, Bell, Rogers, Telus, LARGnet, Start Communications, and Union Gas utility upgrades• Streetscaping Improvements• Paving stone installation to replace all asphalt, concrete curb and sidewalk
Traffic Impacts	<ul style="list-style-type: none">• Dundas Street (Ridout Street to Richmond Street) will be closed to all vehicular traffic.• Closure of Talbot Street and Dundas Street intersection for 16 weeks (schedule to be determined)• Closure of Richmond Street and Dundas Street intersection for 6 weeks (schedule to be determined)• Access for emergency vehicles will be maintained at all times.
Contractor	Amico Infrastructures Inc. (Amico)

**Timeline is subject to change and may vary depending on weather and other factors.*

Project Map



How Will Construction Impact You?

You may experience dust, noise, service interruptions and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your cooperation and patience.

Working Hours: Work will typically take place from 7:00 a.m. to 7:00 p.m., Monday to Friday, with work after hours and on weekends as required to accommodate the completion of the project within the established schedule and to minimize impacts of the work.

Building and Pedestrian Access: Pedestrian access will be maintained along Dundas to allow access to all businesses and buildings during construction. The contractor will notify you of any temporary restrictions to access your building.

Road Access: In order to complete the work in a safe manner, Dundas Street will be closed between Ridout Street to Richmond Street. The intersection of Talbot Street and Dundas Street will be closed with no through traffic for up to 16 weeks. The intersection of Richmond Street and Dundas Street will be closed with no through traffic for up to 6 weeks. The closure of the Talbot Street and Richmond Street intersections are not to occur simultaneously. Additional short term disruptions and lane reductions adjacent to the project limits may be required.

Traffic Management: Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and more traffic on nearby streets due to this and adjacent projects in the downtown area.

Pedestrian Information: There will be a hard surface sidewalk between the building face and the construction fence, which will be maintained at all-times unless immediate work at the building is required. To keep pedestrians safe and maintain a safe construction work zone, a tall fence will be installed around the construction. The fence will break at strategic points to allow for safe pedestrian crossing. When required, fencing openings and board-coverings will be provided at building entrances. Ramps will be provided for access when work is being completed beside doorways.

Cyclist Information: Due to the nature of the work on Dundas Street, there is not enough road width to complete construction and keep the curb lanes open for cycling on Dundas. Cyclists are encouraged to adjust their routes and to avoid this construction work zone.

Parking: Parking in the active construction zone is not permitted due to space requirements for construction equipment and materials.

Loading zones and Deliveries: Businesses should consider adjusting delivery times as a way to work around the impacts of the road and lane restrictions necessary during this project. The City will work with businesses whose existing loading zones will be impacted by construction.

London Transit Commission Service Changes: LTC buses will be permanently rerouted off Dundas Street within project limits as of April 9th. Please refer to the LTC website for the most current information on transit routes (www.londontransit.ca).

Garbage and Recycling Collection: The contractor will assist in collecting and transporting your garbage and recycling. If required, the contractor will move bins to an appropriate location and return them. Please ensure that you label your bins with your address. City staff will be available throughout the project to assist with any pick-up issues.

Building Access and Owner Contact: City of London, Dillon Consulting staff and/or the designated contractor (Amico) will access the building several times during this project. These visits will include installation of temporary/permanent water services, disconnection of existing/permanent water service, testing and final installation of the water meter, building condition surveys, sewer and hydro service work.

Municipal Water Information: As part of this project the City of London will be replacing the municipal watermain and individual property water services. Typically, on these types of reconstruction projects the water service is replaced up to the property line only. Due to the location of the property lines along this stretch of the Dundas Place project the City of London will be replacing the water services up to the water meter located inside your Building.

Temporary Water Service and Water Disruptions: Connections to a temporary water supply will be made through the outside tap or at the property line. Minor interruptions of your water supply will occur during this connection and again when connecting to the new watermain but you will be notified at least 48 hours in advance. We will coordinate these shut downs with business in advance and at a time that will cause the least amount of disruption to the businesses. If water pressure does not return to normal levels after the completion of the project, please contact Water Repairs at 519-661-4739.

Water Billing: When connected to a temporary water service you will still be billed for your water usage based on estimated average water consumption.

Lead Water Service: Lead water service pipes can be a health hazard. Your area may be a potential lead service area. To find out if your property has a lead water pipe, please call 519-661-4739 or email leadtesting@london.ca. If you have a lead service we recommend replacing the private portion of it around the same time as this construction project. This portion of the service from the property line to your house is your responsibility. You would need to hire and pay for your own plumbing contractor to do this work.

Flush Water Service: We recommend that you flush your water service soon after the contractor excavates at your property and replaces the public portion of the service. This will flush out particles that may have come loose during the work. You should remove the aerators from the ends of your faucets, run the cold water for 5 minutes at each tap, then rinse out and re-attach the aerators.

Sewer Private Drain Connection (PDC): A letter highlighting specifics pertaining to the sanitary and storm PDC renewal options program was sent out in November 2017 to property owners adjacent to the project limits. Generally, the City is renewing PDC's not reconstructed in 1965, noting that PDC servicing agreements vary from property to property. For PDC's not identified for renewal, the property owner does have the option to pay for the replacement of their service. Please contact our Wastewater Division (519-661-5489) for further information.

The **sanitary** PDC is your responsibility to maintain and will only be renewed at your request and cost. The City is offering a program to help reduce your cost to renew the portion of your sanitary PDC on public property under Dundas Street. If you chose to renew during construction, a cost of \$5,000 per PDC is offered to all property owners. This program is optional and it is your responsibility to assess, decide and pay for the PDC renewal. The cost to replace any PDC on Dundas Place after construction has concluded will be significantly higher and could cost upwards to \$20,000 to \$30,000. Please contact our Wastewater Division (519-661-5489) if you would like your PDC replaced during construction.

London Hydro: Refer to attached London Hydro Customer FAQ sheet for more details regarding coordination of planned power outages, access to buildings and scope of Hydro work.

Vibration – Protect Valuables: Construction equipment can cause vibrations. Please ensure you protect any valuables susceptible to damage.

Tree Removal: A number of trees have been identified for removal as part of the Dundas Street reconstruction project. There will be a multitude of planters, new trees and vegetation to be implemented as part of this project.

Additional Business Resources: Downtown London will be issuing a business survival toolkit to all business and property owners in the coming weeks. This guide will include at-a-glance information on who to contact for project related concerns. It will be available digitally, and will be updated/ re-printed with new information as the project progresses.

E-mail Alerts: If you are interested in receiving e-mails with project status updates during this construction project please visit www.dundasplace.ca and enter your email address to subscribe. The e-mails will also include notification of water shutdowns, access restrictions, etc.

In addition, www.dundasplace.ca will be regularly updated after Dundas Street construction has been completed. Please visit the website regularly for new events after construction for other community involvements and events updates.

Contact Information

If you have any questions about this project, please contact one of the City of London Project team members listed below. If there is a construction related emergency and there are no staff on-site to report it to then please contact the City of London dispatch at 519-661-4965.

Consultant Contract Administrator	Jeff Scarrow, 519-438-1288 Ext 1350, jscarrow@dillon.ca
City Project Manager	Jonny Ngai, 519-851-3667, jngai@london.ca
City of London Downtown Projects and Business Relations Manager	Jim Yanchula, 226-268-2978, jyanchul@london.ca
London General Inquiries	519-661-4570

Thank you in advance for your cooperation.

Sincerely,



Brian Nourse, P. Eng.
Environmental Services Engineer, Construction Administration Division

Cc: Kelly Scherr – Managing Director and City Engineer
Tanya Park – Councilor
Janette MacDonald – Downtown London

Information available in alternate formats upon request.

●●● Connecting our future.





111 Horton St.
P.O. Box 2700
London, ON N6A 4H6

Powering London.
Empowering You.

Dundas Place Construction Project - Customer FAQ

Q1. Will there be power outages and how long will they last?

A1. There will be several planned power outages for this project. Planned power outages are typically short duration (1 to 2 hours) but may last up to six hours in duration.

Q2. When will power outages be scheduled?

A2. London Hydro planned power outages will be coordinated outside of the customer's regular business hours when possible. A minimum of 48 hours advanced notice will be provided for all planned power outages.

Q3. What access to my building electrical room is required by London Hydro staff and/or its' designated electrical contractor?

A3. London Hydro staff and/or its designated electrical contractor will access building electrical rooms several times under the Dundas Place project. London Hydro will require reasonable uninhibited access to building electrical rooms. Some of these site visits will include preliminary assessment of existing customer electrical equipment, installation of temporary/permanent service supply conductors, disconnection of existing permanent service and connection of temporary service supply and final connection of new permanent service supply conductor.

Q4. What electrical work may occur within my building?

A4. London Hydro will install a new service conduit and service conductor from Dundas Place into the building electrical room of each building. Subject to preliminary assessment of the customer electrical equipment, a secured electrical contractor may install a new service entrance main disconnect switch and interconnecting conductors to the existing electrical distribution. Some electrical work may be scheduled in advance of the City of London's project. All items will be installed in accordance with the Ontario Electrical Safety Code and subject to inspection by the Ontario regulatory agency known the Electrical Safety Authority (ESA).

London Hydro will absorb costs associated with the above described work.

Q5. Can I increase my electrical service size at this time?

A5. Service size upgrades will be allowed under this project. The building owner will be responsible for the incremental cost of the service size upgrade (i.e. 100 amps to 200 amps). Contact London Hydro Engineering Sebastian Fardella @ 519-661-5800 ext. 5381 or Jamie Macpherson @ 519-661-5800 ext. 5364 for all service size upgrades.

Q6. Will my hydro rates be affected by this project?

A6. Hydro rates will not be affected by this project.