

Dundas Place

Community at its Core

BUSINESS TOOL KIT



London
CANADA



●●● Connecting our future.

The Tool Kit

Dundas Place is about more than constructing a flexible street. It represents an opportunity to build community and make our entire core stronger.

As we transition from street to place, we'll uncover new ways to connect, grow and collaborate to create experiences that bring Londoners closer together. Whether you're new to the community or you've been here for a while, your voice can help shape our future.

A sense of place is something we can create together. Every day. Construction sucks, but is a necessary product of downtown's revitalization, upgrading infrastructure to accommodate more people, businesses, and buildings.

We hope that this tool kit not only helps businesses survive construction, but thrive during construction.

Please keep an eye out for updates to the tool kit throughout the construction phases, as new contact cards, or updated information may be delivered to you to add to the tool kit.

The tool kit can also be downloaded digitally at www.downtownlondon.ca and www.diggingdundas.ca


Dundas Place Project Overview

Construction of Dundas Place will be completed over two years in two phases. Phase One construction from Ridout Street to just east of Richmond Street starts in Spring of 2018 and ends in Fall/Winter of 2018. Phase two construction from Richmond Street to Wellington Street is planned to start in Spring of 2019 and end in Fall/Winter of 2019.

The timeline is subject to change. Stay informed by signing up for construction updates on **dundasplace.ca**.

Dundas Place Phase 1 (2018)

DUNDAS PLACE
PHASE I

 PROJECT LIMITS



Dundas Place Phase 2 (2019)


RICHMOND STREET

CLARENCE STREET

WELLINGTON STREET

DUNDAS STREET

DUNDAS PLACE
PHASE II

 PROJECT LIMITS



Dundas Place Project Manager



Jonny Ngai
City of London

519-661-2489 Ext. 5997

Cell: 519-851-3667

jngai@london.ca

Contact about:

- Construction updates
- Service interruptions
- Coordinating deliveries
- On-site assistance
- Connecting to service providers and the contractor

“The City of London is committed to keeping you informed and connected during construction. It is my role to share construction updates to keep you up to date throughout this journey.”



●●● Connecting our future.

Manager Downtown Projects and Business Relations



Jim Yanchula
City of London

519-661-2489

Ext.7544

Cell: 226-268-2978

jyanchul@london.ca

Contact about:

- Project inquiries
- Assistance with media inquiries
- Core construction project inquiries

"Construction presents an opportunity to come together and make our core stronger. As the Downtown Projects & Business Relations Manager, I'll be working with you and our community as we move towards a core that is exciting, exceptional and connected."



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Garbage Collection

Garbage pickup / drop-off info is very specific to the block(s) impacted. Individual plans will be developed and communicated to businesses and tenants by the City of London. Please contact Jonny (519-851-3667) with any concerns.

The contractor will assist in collecting and transporting your garbage. If required, the contractor will move bins to an appropriate location and return them. **Please ensure that you label your bins with your address.** City staff will be available throughout the project to assist with any pick-up issues.

Overnight Contact Info and Security

After hours:

Contractor: John Shapton
(519) 608-4675

City of London Dispatch:
(519) 661-4965

Security:

The City of London is recommending that business owners call the police with issues related to security.

How to Report a Crime



**Is it an
emergency?**

*Situations where the
safety of people or
property are at risk*

Fire

Crime in progress

Medical emergency

Feel unsafe

**Call
9-1-1**

**If it's not an
emergency**

Not time-sensitive

Not urgent

Community
Foot Patrol

519-933-1542

OR

London Police
Service
Non-Emergency
number

519-661-5670

**Concerned for
someone's
well-being?**

Street outreach

Panhandling

Syringe recovery

Homelessness

London CAREs

519-667-2273

**Want to remain
anonymous?**

If you have ANY
information on a
crime you want to
report

Crime Stoppers
1-800-222-TIPS (8477)

OR

submit tip online at
londoncrimestoppers.com



Contact Your Local Police Station



London Police Service

In an emergency, call 9-1-1

Community Foot Patrol Unit

To speak directly with a foot patrol officer:

Call 519-933-1542

Patrol Hours: Sunday - Wednesday 7:00am - 11:30pm
Thursday - Saturday 7:00am - 2:30am

Make a Report Online

(Theft, fraud, driving complaint, property damage, damage to vehicle)

www.londonpolice.ca > Services > Make a report

Have an Ongoing Issue?

Any crime that did not just occur:
(Lost property, noise complaints, vandalism, theft, advice)

Non Emergency: 519-661-5670

Chat with an officer online: www.londonpolice.ca > LPS Chat

London Police Service | 601 Dundas Street | London, ON | N6B 1X1



DIGGIN' DUNDAS

During Dundas Place construction, share your favourite photos, videos, and stories of Dundas Street with #DigginDundas. Each week, Downtown London will award one submission with Dundas Dollars for you to spend at Dundas Street businesses. Learn more at www.diggingdundas.ca

Entering the Contest is easy!

Step 1) Snap a photo or take a video of something or someone you love on Dundas Street.

Step 2) Share what you dig with #DigginDundas on Instagram, Twitter, or Facebook.

Step 3) Keep an eye on your DM's as we contact our weekly winners!



Dundas Dollars



Dundas Dollars are just like Downtown Dollars but can be spent at businesses within the impacted construction zone (Dundas Street between Ridout and Wellington). Downtown London will be distributing Dundas Dollars as contest prizes, event sponsorships, and can be purchased at the Downtown London office for gifts.

Validation and redemption for businesses are the same as Downtown Dollars; visit our office to redeem your Dundas Dollars for a cheque of equal value. If you have a question about Dundas Dollars, please contact Downtown London at 519-663-2002 or info@downtownlondon.ca





☒ ON-STREET & ☒ OFF-STREET PARKING

The City of London has partnered with HonkMobile to offer a new way to pay for parking at on-street and municipal parking lot locations.

With the Honk app, residents and visitors can seamlessly search, pay for and top up parking from a phone, tablet or computer.

How it works:

1. Download the HonkMobile app. Find it at honkmobile.com, Google Play or the App Store
2. Set up your account. Add as many vehicles and payment sources as you like to your profile.
3. Use HonkMobile to pay for your parking in all City of London on-street locations and Municipal parking lots (City managed and owned lots are identified with a green "P" symbol).

Visit www.honkmobile.com for more info.



hangTag™ is a new parking platform that allows you to pay for parking at imPark lots right from your smartphone in a few easy steps.

How it works:

1. Create an account

Simply provide your email address, password, license plate number and credit card details.

2. View locations around you. Find the parking lots nearest you and compare rates and options.

3. Select your time and buy. You can extend your parking session from anywhere.

4. Manage your account and add vehicles. Add payment methods, get receipts and statements, and more.

Visit www.hangtag.io for more info.



Whoosh is an intuitive and easy-to-use mobile parking application for Precise ParkLink, using GPS locations to automatically identify where you are parked. There is no need to enter a meter or zone code unless you have the location services turned off on your phone.

How it works:

1. Simply create your account at whooshstore.com or via the Android or iPhone app
2. All Whoosh payments are electronically transmitted to parking enforcement staff. Payments can be viewed in your account history as well.
3. As a reminder of the approaching end time of your parking stay, the Whoosh service can send an alert directly to your phone.
4. One of many benefits of Whoosh is the possibility to extend time remotely. Simply select Extension and add the desired parking time to your stay. Visit www.whooshstore.com for more info.



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Dundas Place between Talbot and Richmond Streets



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Dundas Place between Talbot and Richmond Streets



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Dundas Place between Ridout and Talbot Streets



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Dundas Place between Ridout and Talbot Streets

Links to Follow

Dundas Place

www.DundasPlace.ca



@DundasPlace



@DundasPlaceLdnOnt



@Dundas_Place

City of London

www.london.ca



@CityofLdnOnt



@LondonCanada

Downtown London

www.downtownlondon.ca



@Downtown_London



@DowntownLondon



@DowntownLondon

SuperGuides



@SuperGuides



@SuperGuides



@SuperGuides